

15<sup>th</sup> February 2019

**Department:** Regulatory Services  
**Contact Name:** Nicola Keegan  
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**Our Ref:**  
**Your Ref:**

Mr Sandeep Bhambra  
The Three Tuns  
124 Bath Road  
Slough  
Berkshire  
SL1 3XL

Dear Mr Bhambra

**Re: Noise Complaint**

I would like to thank you for attending our meeting at Landmark Place with myself and Greg Edmond, Housing and Enforcement Officer, on 6<sup>th</sup> February 2019.

As discussed, our enforcement team have received a complaint with regards to noise nuisance and following on from that have now received a noise diary from the complainant. The complaints are all related to the carpark area and range from engine noise, talking/singing to anti-social behaviour causing disturbance.

To rectify this situation, it was agreed that at weekends, door staff will patrol the carpark every hour and document their findings, and bar staff will carry out this duty during the week; patrolling the carpark will start immediately. From Friday 8<sup>th</sup> February 2019, the carpark will be secured/locked once the premises are closed to prevent entrance after opening hours.

Lastly, it was highlighted in the meeting that the time and date on the CCTV system was incorrect, this must be changed immediately to record the correct date and time.

If you have any queries, please do not hesitate to contact me.

Yours sincerely,

Nicola Keegan  
Licensing Officer  
Regulatory Services

c.c Spirit Pub Company (Leased) Ltd